

TERMS AND CONDITIONS OF

“सोना सिक्का में अब हर सोना सिक्का पर सोने के सिक्को की बौछार”

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES.

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS CONTEST KNOWN AS “सोना सिक्का में अब हर सोना सिक्का पर सोने के सिक्को की बौछार”. BY PROCEEDING WITH PLAYING THE “सोना सिक्का में अब हर सोना सिक्का पर सोने के सिक्को की बौछार”, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS (“Terms And Conditions”). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE “सोना सिक्का में अब हर सोना सिक्का पर सोने के सिक्को की बौछार”

- 1) This Contest “सोना सिक्का में अब हर सोना सिक्का पर सोने के सिक्को की बौछार” (hereinafter referred to as the “**Contest**”) is conceptualized, organized and conducted M/s SHYAM AND SHYAM OILS PRIVATE LIMITED, a company incorporated under the Companies Act, 2013 and having its registered office at 402, Ranbanka Royale, Circuit House Road, Ratanada, Jodhpur - 342001 India (hereinafter referred to as “**Company**” or “**Organizer**”), for enabling the active¹ Customer² (“Customer(s)”) of the Company/Organiser to participate in the Contest and is open during the period from 01/10/2025 from 12:00 AM to 31/03/2026 till 12:00 PM, (hereinafter referred to as the “**Contest Period**”). Organizer reserves the right to extend or shorten the Contest Period, as it deems fit, and any such change shall be published on the website www.sonasikka.com and offer.sonasikka.com (“Hereinafter referred below as Website”).

¹ An Active Customers shall mean the Customer who purchases “SONA SIKKA”, Edible Oil Packs (“Products”) for personal consumption, from an authorised sales outlet within the Territorial Jurisdiction of India (excluding State of Tamil Nadu or any of its parts, whatsoever).

² Customers shall mean the rightful purchaser and consumers of the “SONA SIKKA” EDIBLE OIL, having bills/invoice being issued in his/her own name This Contest is not open to the Associate Companies/Firms, Subsidiaries Companies/Firms, Authorised Agents, vendor, retailer, distributor, whole-seller, employees (or their family members), staff members, bottlers, packing companies, advertising agencies anyway related or not related to M/s Shyam and Shyam Oils Private Limited.

- 2) The Contest is open for all Customers who satisfy the eligibility criteria mentioned in Clause 8 below and who is Citizen of India and is currently residing in India, is above 18 years of age.
- 3) A Customer by participating in the Contest, hereby agrees to the Terms and Conditions mentioned below and gives his/her irrevocable consent to the procedure for winner selection of the Contest as set out herein, and any appropriate changes that may be made to this Contest by the Organizer including due to any legal or regulatory requirement, instructions from any judicial or a quasi-judicial body or due to any natural calamity beyond the reasonable control of Organiser, their affiliates and associates or for any reason whatsoever.
- 4) For the purposes of these Terms and Conditions, wherever the context so requires “You” or “Your” shall mean any natural person who is a customer of SONA-SIKKA.
- 5) Also, by participating in this Contest, You:
 - Warrant that You have read, understood and agreed to conform to these Terms and Conditions;
 - Warrant the accuracy, truthfulness and currency of all information that You may have submitted;
 - Agree that You are entering into this Contest as an independent party and nothing herein establishes an employer-employee relationship between You and the Organiser and You are acting voluntarily, using Your own time and resources to participate in the Contest, solely at Your own risk; and
 - Warrant that prior to playing the Contest, it shall be deemed that You have read, understood and have agreed to be bound by the Terms and Conditions herein.
- 6) Participation in the Contest will be construed as an acknowledgement and acceptance of the Terms and Conditions set out herein and You further agree to be bound by the Terms and Conditions stated herein.
- 7) These Terms and Conditions are available on the Website at the following address offer.sonasikka.com . The Terms and Conditions can be amended or varied from time to time or withdrawn and therefore, please visit the Website to keep Yourself updated and informed.
- 8) Procedure and Eligibility to participate in the Contest This Contest is valid for Customer/Consumer who fulfill the following criteria:

- He/she must be of at least 18 years of age;
- He/she must be a resident of India;
- He/she must be Purchase “SONA SIKKA” Edible Oil product of M/s Shyam and Shyam Oils Private Limited;
- He/she must carry a valid invoice of the purchase of SONA SIKKA edible oil on which he has won the prize if any;
- He/she must not have been either convicted and / or prosecuted for commission of any criminal offence nor be of an unsound mind; and
- He/she must not be under any legal disability e.g. insolvency, restraint by court order etc. and / or is prohibited from entering any contractual relationship. Further, the Customers who participate in the **contest** and are chosen as winners of each category of prize in accordance with the winner selection process under the Terms and Conditions of the Contest shall be required to be the genuine customer. If the Winner is not able to provide sufficient evidence to show that he/she is the Customer of the SONA SIKKA, edible oil, the Organizer reserves the right to award the prize to the next eligible Winner or to forfeit the prize, at its sole discretion.

9) PARTICIPATION: To participate in the offer, customer has to purchase any of the SONA SIKKA edible oil product listed below:

- Sona Sikka Refined Ground Nut Oil 15 Ltr Tin
- Sona Sikka Refined Ground Nut Oil 5 Ltr Jar
- Sona Sikka Refined Ground Nut Oil 1 Ltr Bottle
- Sona Sikka Double Filtered Ground Nut Oil 15 KG Tin
- Sona Sikka Double Filtered Ground Nut Oil 5 Ltr Jar
- Sona Sikka Double Filtered Ground Nut Oil 1 Ltr Bottle
- Sona Sikka Kacchi Ghani Mustard Oil 15 KG Tin
- Sona Sikka Kacchi Ghani Mustard Oil 5 Ltr Jar
- Sona Sikka Kacchi Ghani Mustard Oil 1 Ltr Bottle

After purchasing the product customer have to scan the QR code printed at the outside of corrugated box or he can visit to offer.sonasikka.com, there the customer is required to fill the Unique 13 Digit Code printed inside the corrugated box. Along with the code it is also mandatory to submit his name, valid contact details such as Phone number

and email address so that in case if he wins any prize in this contest, he can be communicated timely. Customer is also required to keep the original invoice and the corrugated box (In which the Unique 13 Digit Code is Printed) safe as these will be required in case he wins any prize in this contest.

10) PRIZES AND WINNER SELECTION PROCESS -

इसी श्रृंखला में इस बार सोना सिक्का अपने ग्राहकों के लिए नयी उपहार योजना “सोना सिक्का में अब हर सोना सिक्का पर सोने के सिक्को की बौछार” लाने जा रहा है जिसमे हर सोना सिक्का उपभोक्ता कोई भी सोना सिक्का उत्पाद खरीदने पर हर महीने जीत सकता है **एक सोने का सिक्का** जो कि निम्न प्रकार है :

Scheme of Tins (15ltr/15 KG)		
Coin Details	Qunatity	Total Gms
10 Gms	5 Coins	50
5 Gms	10 Coins	50
2 Gms	20 Coins	40
Total	35 Coins	140

Scheme of 5 Ltr Jar		
Coin Details	Qunatity	Total Gms
5 Gms	10 Coins	50
Total	10 Coins	50

Scheme of 1 Ltr Bottle		
Coin Details	Qunatity	Total Gms
1 Gms	80 Coins	80
Total	80 Coins	80

इस तरह से सोना सिक्का प्रतिमाह अपने 125 भाग्यशाली उपभोक्ताओं को कुल 270 ग्राम सोने के सिक्के उपहार के रूप में बांटेगा और उन भाग्यशाली उपभोक्ताओं की सूची हर महीने की 5 तारीख को प्रदान की जायेगी।

That the prizes as mentioned above will be distributed in accordance with the average sales of the company and further the ratio of the gold to be distributed in the form of prizes will depend upon the ratio calculated out of the total entries received from the customers under the said scheme and during the contest period on monthly basis.

- 11) All the Customers may receive reminder or promotional SMSs about the Contest daily at regular intervals.
- 12) All prizes will be given after deducting various taxes, license fees and charges as applicable, except as otherwise stated in writing.

- 13) The list of Winners of all prizes will be announced on the Website on 5th Day of Every Month after all the Winner selection processes are complete.
- 14) All decisions of the Organizer in respect of all transactions under this Contest, including without limitation the selection of Winners and other related transactions shall be final and binding and no complaints, claims, correspondence or communication shall be entertained in this regard.
- 15) The prizes offered in this Contest will be sponsored and distributed by M/s Shyam & Shyam Oils Private Limited or a designated third party.
- 16) All prizes offered in this Contest are subject to availability. Organizer reserves the right to provide alternate models or brands of the same value or issue a Bank Voucher (defined below), for the value of the prize won under the Contest after deducting applicable taxes, which may be redeemed by the Winner at stores accepting such Bank Voucher, without prior intimation or consent of the Subscriber.
- 17) After the selection and validation of the Winners of all the prizes under the Contest, the Winners will be contacted, by calling them on 3 consecutive days on the number of the Winner registered with Organiser, and will be given further details as to how, when and where they can collect their respective prizes. In the event the Winners do not answer the calls or contact the Organizer, his/her participation will be deemed ineligible or are disqualified, cancelled and his/her winnings will be forfeited by the Organizer(s) under the respective categories under the Contest. The prizes must be claimed by the Winners within 30 days from the date of Intimation to the Winner, failing which, the prize(s) will be deemed to be forfeited by the Organizer(s) under the respective categories under the Contest. The prizes offered under the Contest may be given to the Winners during a special event, the venue, date and time of which shall be announced by the Organizer, at its sole discretion, subsequent to completion of the Contest. In the event no special event is being conducted by the Organizer, the Winners shall be requested to provide their address to which the prizes may be sent by Organizer, by calling the number provided in the SMS within 7 days from the date of sending the SMS, failing which the prize shall be forfeited. Delivery of prizes will be subject to the Winners giving the correct address and his/her availability there. The Winners agree that there shall be no liability on Organizer in the event such message does not reach such Winner on any account for any reason whatsoever. In the event

that any of the Winners cannot be reached over phone or through SMS for a period of 3 days from the date of Intimation or are ineligible or are disqualified, for any reason whatsoever, the Organizer reserves the right to forfeit the prize at its sole discretion.

- 18) Without prejudice to the foregoing Clause 17, any failure on the part of the Winners of the Contest to comply with directions issued by the Organizer shall entitle the Organizer, at its discretion, to cancel and forfeit the prize for the said Winner and/or the same prize will be given to the next eligible Winner. All costs and expenses for collecting the prize unless otherwise specified, shall be borne solely by the Winners and the prize shall not be transferable and no request shall be entertained by the Organizer for such transfer. In the event the prizes cannot be delivered, when specified that they will be delivered, due to reasons beyond the control of the Organizer, the Winners shall collect them from the place specified by the Organizer.
- 19) Neither Organiser nor its Directors, Members, Authorised agent, authorities, subsidiary companies, sister concerns, employees, staff shall be responsible for any claims arising out of technical failures before, during, between or after the completion of this Contest, including but not limited to any technical failures in the telephone lines, mobile connectivity, any action that has been initiated, actioned or completed through the Customers mobile phone, delay in sending or receiving an SMS, failure of servers or the failure to provide the correct 13 digit coupon numbers, or any mistakes arising out of technical snags or resultant inability of the listener for participation. Further, neither Organiser nor its Directors, Members, Authorised agent, authorities, subsidiary companies, sister concerns, employees, staff, shall be responsible for any claims arising out of any failure(s) which is beyond the reasonable control of the Organizer or its Authorised Directors, Members, Authorised agent, authorities, subsidiary companies, sister concerns, employees, staff.
- 20) The Customers hereby agree and undertake not to hold the Organizer, and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses, either direct or remote that they may/might have suffered, sustained or incurred, or claim to suffer, sustain or incur, by way of and /or on account of their participation in the Contest.

- 21) Organizer, M/s Shyam & Shyam Oils Private Limited and their affiliates shall be entitled to use, in any manner, the details of the Customers, including the Information i.e. name, photograph etc. for their sales, marketing and promotional purposes, including the prizes awarded to them, if any. By subscribing to and participating in the Contest, all Customers hereby agree to the same. Organizer may, at its discretion, choose not to disclose the identity of the selected Customers to other Customers except as expressly mentioned in the Terms and Conditions herein. The Customers also consent to the information being shared by Organiser with its affiliates and service providers and to the information being processed and stored in the servers of Organiser or its service providers, inside or outside India.
- 22) Prize(s) shall neither be transferable nor exchangeable for cash, unless otherwise expressly agreed by the Organiser. Mere participation in the Contest shall not entitle a Customer to the prize. No other person or agent can claim the prize on behalf of the Customer, unless expressly mentioned herein.
- 23) A Bank Voucher or Bank Card acts as a pre-filled card, in which the Winner's prize amount, less TDS if applicable, is available and is given to the Winners at the discretion of the Organizer. This Bank Voucher can be used / swiped as a debit card in all outlets where Bank Cards are accepted. The Bank Voucher or Bank Card is valid for a period of up to 1 year from the date of its issue. The applicable terms and conditions for such Bank Vouchers shall be the terms and conditions stipulated by the relevant bank. This Bank Card or Bank Voucher may be issued by the Organizer, at its sole discretion, to any category of prizes.
- 24) The prize will be given to the Winner(s) after deduction of such value equivalent to the amount of applicable taxes, including but not limited to, Tax Deducted at Source ("TDS") @ 20% U/s 194R or as applicable from time to time and applicable Value Added Tax on the purchase of the Gold. The Winner will receive a TDS certificate in respect of the amount of tax deducted at source, and also a statement showing the value of the Gold received.

- 25) The purity of the gold being offered as prize in this Challenge will be of 24 carat certified gold.
- 26) A Subscriber shall be considered ineligible if he/she does not conform to the conditions as stipulated in these Terms and Conditions, or cannot provide any of the required documents as stipulated in clause 33 herein.
- 27) All prizes must be claimed by the Winners, along with the documents specified herein below within the time period specified by the Organizer. The documents required to be submitted along with the claim by the Winners include the following (the document list is only inclusive and not exhaustive and can change as per the requirements of law:
- a. Identity Proof;
 - b. Address Proof;
 - c. Photocopy of PAN Card;
 - d. A valid invoice of purchase which shows that product is purchased by him;
 - e. Corrugated Box in which the Unique 13 Digit Code (On which he has won the prize) is printed ; and
 - f. Letter of compliance with rules and regulations and declarations in the format as may be required by Vodafone India or applicable law.
- 28) Any prize of value in excess of INR 10,000/- in a year will attract deduction of tax at source and all taxes to be paid on the prize/s shall be paid by the Winner at the prevailing rate. Further, all the Winners must furnish a valid Indian PAN Card to claim the prize amount, or prize, irrespective of the value of the same, failing which the Winners' prize shall be forfeited, or the prize shall be rolled over to the next eligible Winner, at the sole discretion of the Organizer.
- ***A Subscriber earning prize in excess of INR 10,000 in a year in aggregate from all contests or offers conducted by Organiser as one of the organizers irrespective of the operator or other organizers will be subject to TDS under the Income Tax Act, 1961.
- 29) Organizer is not liable for any direct or indirect costs or expenses in relation to the Contest which are to be borne by the Customers personally, including without any limitation applicable taxes to be borne by the Customers eligible for the prize.

- 30) Customers may contact Organiser at the toll-free number [1800 313 3292] regarding any queries, complaints, disputes pertaining to the Contest between 9.30 AM to 6.30 PM, on all working days from Monday to Friday. Alternatively, You may send an email to sonasikka1984@gmail.com which will be answered on working days, between Monday to Friday. All queries, disputes and complaints arising in relation to the Contest must be addressed by You in writing to sonasikka1984@gmail.com only, and organiser shall not, for any reason whatsoever, entertain any communication in this regard.
- 31) This Contest contains factual references to the names of certain companies, products and individuals. The Organizer makes no representation of having a business relationship or tie up with any such companies, products or individuals. All trade names shall continue to remain owned by their respective owners.
- 32) Any Customer providing any incorrect information or concealing and/or withholding any information from the Organizer with an intent to participate and/or win any prize/s in this Contest will automatically be disqualified from participating in it and winning the different categories of prizes under the Contest. Such act of providing incorrect information or concealing and/or withholding any information, including without limitation incorrect declaration of information relating to name, age, identity, address, domicile, or any other information provided by the Customer, shall entitle the Organizer to disqualify him/her without any further intimation.
- 33) The Customer shall not have the right to claim any damages, loss or costs from the Organizer for delay in delivery of the prize(s) on any grounds whatsoever.
- 34) Organizers are not liable for any loss or damage of any nature whatsoever if incurred in connection with the Contest.
- 35) The prize(s) to the Winners shall be given subject to compliance with all applicable statutory legislations, processes and formalities in connection with the prize(s) and on production of all such documents or papers as may be required by the Organizer before accepting the delivery of the prize.
- 36) The Organizer, at its sole discretion, may or may not provide a cash alternative to any of the prizes being offered in this Contest.

- 37) All incidental costs, taxes or levies related to the prize(s), if any, shall be exclusively borne by the Winner, including but not limited to TDS, gift tax (if any), Insurance and any other taxes applicable by the Central, State or Municipal government.
- 38) The prizes shall be handed over by the Organizer on receipt of all the documents under Clause 27, from the Winners, required to process the distribution of the prize.
- 39) The list of Winners of the prizes shall be published on offer.sonasikka.com in after the end of the Contest.
- 40) This offer under this Contest cannot be used in conjunction with any alternative offer or promotion of similar nature.
- 41) Organizer or any of their group entities or affiliates, their respective directors, officers, employees, agents, representatives, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal loss or injury that may be suffered (including loss of life), by a Customer or Customers and/or any third party, directly or indirectly, by use or non-use of the prizes offered in this Contest.
- 42) The Organizer reserve the right to extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Contest or any part thereof including the eligibility criteria, the Terms and Conditions and prizes at their sole discretion at any time during its validity as may be required including in view of business exigencies, changes by regulatory authorities, statutory changes and for other reasons beyond its control. The latest revised version of the Terms and Conditions shall be effective and binding on the Customers from the time of its posting on the Website. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Contest. Your continued participation in the Contest will constitute your acceptance of the latest revised Terms and Conditions.
- 43) This Contest is being made purely on a “best effort” basis and participating in this Contest is voluntary.
- 44) The employees of Organisers and their group companies, affiliate or associate companies shall not be eligible to win any of the prizes offered in this Contest.
- 45) Organizer may assign any or all of their rights under these Terms and Conditions to their affiliates without consent of the Customers.

- 46) The Organizer reserves the right, at any time, to unconditionally disqualify any Customer who tampers with or who in any way abuses the process or Terms and Conditions of the Contest. Failure by the Organizer to enforce any of their rights at any stage does not constitute a waiver of those rights.
- 47) Any attempt by a Customers to deliberately undermine the legitimate operation of the Contest is a violation of laws and should such an attempt be made, Organizers reserve the right to seek damages from any such Subscriber to the fullest extent permitted by law.
- 48) Organizer does not make any commitment, express or implied to respond to any feedback, suggestion and/or queries of the Customers.
- 49) Organizer's officials including their directors, officers, partners, employees, consultants and agents are under no obligation to render any advice or service to any Customers in respect of the Contest.
- 50) You, the Customer, acknowledge and agree that all copyright and trademarks and all other intellectual property rights in the SMS content, WAP and Website and all material or content related to the Contest shall remain, at all times, owned by the Organiser or their respective owners. All material and content contained in this Website is made available for your personal and non-commercial use only. Any other use of the material and/or content on this Website, WAP site and/ or any information disseminated by SMS or any other means of communication is strictly prohibited.
- 51) These Terms and Conditions are subject to Force Majeure Circumstances including without limitation, Floods, Natural Disasters, War, Act of Terror, Political Unrests, and Technical Snags, Act Of God or any circumstance beyond the reasonable control of the Organiser ("Force Majeure Event"). Neither Organiser shall be liable for any delay or adverse effect caused to the Contest as a result of a Force Majeure Event. Organiser shall intimate the suspension of the Contest caused as a result of such Force Majeure Event to the Subscribers.
- 52) Subject to any applicable law (a) warranties of any kind whatsoever, whether express or implied, are hereby expressly disclaimed by the Organiser including, but not limited to, meeting of the Customers' requirements or aspirations, delay in sending or receiving an SMS, timeliness, security, the results or reliability of any scheme, the delivery, quality, quantity, merchantability, fitness for use or non-infringement in

respect of any goods, services, benefits or awards acquired or obtained through any of the contest or any transactions effected through the Contest; (b) The Customer expressly agrees that his/her participation in the Contest offered by the Organiser is at the his/her sole risk and is governed by the Terms and Conditions herein; and (c) No advice or information whether by representations, oral, written or pictorial derived from the Website or through the Contest shall be construed to mean the giving of any warranty of any kind by Organiser.

- 53) The Customers participating in the Contest shall indemnify and keep indemnified the Organiser and their officers, directors, employees, customers, affiliates and agents harmless from and against any and all claims, losses, suits, proceedings, action, liabilities, damages, expenses and costs (including attorney's fees and court costs) which the organiser may incur, pay or become responsible for as a result of breach or alleged breach of the representations or obligations of the Customers, any failure by the Customers participating in the Contest to comply with applicable law and any third party claim in respect of misuse of any information of a third party. The Organisers shall have the right to defend themselves, pursuant to this Clause, at the cost of the Customers. The Organizer, or their respective affiliates shall not be responsible for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any third party or otherwise in connection with the Contest.
- 54) Nothing in the Contest shall affect any intellectual property rights of Organizer or any of its affiliates in any service made available on the Website.
- 55) The Customers and Winners hereby irrevocably authorize the Organiser and its subsidiaries, to use the data gathered during and/or after the Contest in respect of the Customers (including Subscriber name and photograph etc.) in any of its communications including marketing promotions and advertisements along with or without Organiser's brand.
- 56) The Winner's name will be announced as registered in the system of offer.sonasikka.com
- 57) Failure by the Organizer to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of that Term and Condition and shall not give rise

to any claim by any person. The decision of the Organizer shall at all times be binding and final.

58) These Terms and Conditions are subject to Indian laws and the Courts at Jodhpur, Rajasthan shall have the exclusive jurisdiction in respect of any disputes or any matter arising here from.